# iCAN
## instant
### CASH ACCEPTANCE NETWORK

*Frequently Asked Questions to the Support Service*

*1. It is very troublesome to enter payment details each time. Will be autosave feature?*

*2. I am a regular customer of your system. Can I have access to the history of my operations?*

*3. Is your system available in other regions of the country?*

**WALLET**

**Universal solution for all cases**

*4. Are there alternative methods to pay for after hours, on weekends and holidays?*

*5. Is there a possibility to transfer money to another customer in your system?*
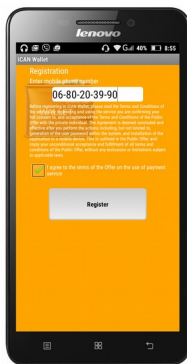
*6. Will you have the option to pay for purchases in the famous shopping portals: AliExpress, JD and others?*

iCAN e-Wallet is a comprehensive mobile solution with simple and intuitive interface for end-users. The users may perform any real-time payment operation from their smart-phones, touch-pads or personal computers with the help of iCAN e-Wallet application. The service is available without temporal and spatial limitations.

Unlike the existing analogues, iCAN e-Wallet is not tied to the user e-mail address, but the mobile phone number. The registration procedure is very simple. After the application installation on a mobile phone or tablet it is only necessary to enter the mobile phone number and confirm to the terms of the User Agreement. The system will send a PIN code as SMS on a specified phone number. About forgotten password can be reported to iCAN customer support or make the appropriate request from the mobile application. The new password will be sent to the user as SMS.

The e-Wallet has all the existing means of protection of personal user accounts and the security of products and services payment is provided by means of highly reliable advanced data protection. Nevertheless, the software has a very simple and intuitive interface and does not require any skills and training of the user. The users has a chance to keep their transaction as a template for future use without entering payment details. The program also provides the flexible capabilities to search and check the status of payments in the system database. all the information on payments made by the users is stored in the wallet. There is also an important opportunity to look for the nearest point to top-up the e-Wallet on the Google Map.
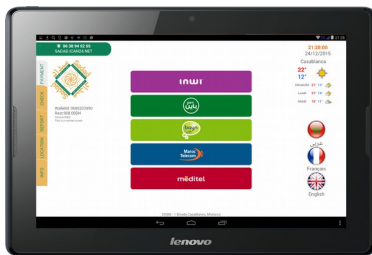
## Top 5 advantages of e-Wallet

1. **No time limit on payments.** Hencefore the customers may make any payment operation using their personal devices anytime.

2. **No territory limit on payments.** The customers do not need to be closer of the payment points for payment purposes. They may make payments anywhere in the country or even outside.

3. e-Wallet as a payment method is **an ideally solution for Internet shops** especially global shopping portals like AliExpress, JD or others.

4. The mobile application is **a nice tool to keep in touch with the customers**, regularly advertise or promote them new services and products.

5. The high demand of e-Wallet top-up need by the customers will make iCAN basic client devices (Self-Service Kiosks, POS and PC/terminal applications) more demanded by the owners of traditionally sale-points (Big malls, Supermarkets, Teleboutiques, Internet Cafes, Railway stations, Bus stations, Airports, Gazoil stations, Business centers and others). **It'll be enlarge physical network** of the payment system covering more and more areas.
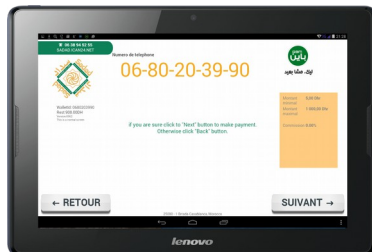
## How it works

### Payment execution

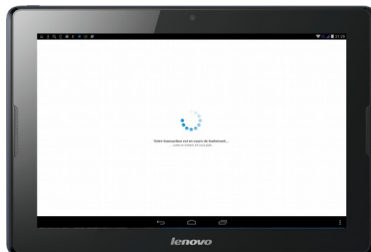| | | |
|---|---|---|
| 1. Choosing service | 2. Choosing nominal | 3. Entering payment data |
| 4. Request Confirmation | 5. Processing | 6. Transaction result |

### Payments history

### Map of topup points